

Windows Update



NetVizura will not work if update is made after support period has expired. Make sure that your support has not expired before you start updating.



Updating NetVizura requires internet access

NetVizura requires working connection to the internet to install required update. After update is successful you can turn off internet access for NetVizura server.



When you update NetVizura we strongly recommend performing the update in a test environment before updating your production site.



It is not possible to update NetVizura on free trial. If you want to extend your assessment for one additional month, please request a new free trial license.



For the NetVizura 5.x, having MS Edge, Firefox or Chrome browser is **mandatory requirement**.

Step-by-step guide:

1. Check free space on your disk. If there is less than 8GB of free space on disk, delete some files to make at least 8GB available space
2. Download the latest NetVizura Windows installer from NetVizura official website <https://www.netvizura.com>
3. Install Elasticsearch:
 - Download the Elasticsearch installer from: <https://www.netvizura.com/files/products/general/downloads/elasticsearch-7.17.8.exe>
 - Execute the file with run as admin , and follow the installation.
4. Run downloaded installer and follow the steps
5. Refresh your browser (Ctrl + F5)
6. Check update is successful: http://<netvizura_server_ip>:8080/netvizura/#settings:license