License FAQ

Can I switch from Trial to commercial version without reinstalling NetVizura?

Yes. Upon purchase you will be given a new license key which will activate modules and features according to your license pack. This enables you to keep all the data and configuration.

What can I do with the NetVizura Trial version?

NetFlow Analyzer Free Trial was made for evaluation of any network, regardless of network topology or complexity. Evaluation period is 30 days from the day of installation. NetFlow Analyzer Free Trial will process up to 500 flows per second from 5 exporters and EventLog Analyzer Free Trial will process unlimited number of logs from 3 exporters. There are no other functional restrictions. If you want to extend the evaluation period, please contact us at support@netvizura.com

Where can I learn more about my performance and system traffic?

You can find these useful statistics in the System Tab of NetFlow Analyzer. Number of total flows received, number of flows processed, as well as the number of flows missed due to license limitation are shown. This data is calculated and refreshed periodically every 5 minutes.

How do I upgrade?

To upgrade your current license (Free Trail to Commercial or lower to higher Commercial) you need to purchase appropriate Commercial license. For help with finding an optimal license for you, complete this **Get Quote** form on our web site or get in touch with us at sales@netvizura.com. More information concerning license upgrade you can find here: License Upgrade

My support period has expired. How do I renew it?

We have two types of Commercial license:

1. **Perpetual license** includes usage and first year maintenance and support
2. **Yearly license** consists of one year usage, maintenance and support.

After your current maintenance and support expires you need to purchase a new license key that allows software update and support tickets. For help with payment requests, get in touch with us at sales@netvizura.com. You can learn more about License Renewal on the following page: License Renewal

How do I choose a license package for NetFlow Analyzer?

When it comes to NetFlow license, package depends on the number of flows per second. Instruction how to choose the proper license is available on the following link: How to estimate NetFlow Analyzer license. If you need any assistance while making an estimation, please contact support@netvizura.com

How can I buy NetVizura?

Please contact us at sales@netvizura.com and we will find the best licensing and payment model that suites your requirements and business.