

Troubleshooting

- [General Troubleshooting](#)
 - [How to recover from Exception caught: 500 The call failed on the server](#)
 - [How to recover from RPC failure error](#)
 - [How to restart the application](#)
 - [Web interface not running](#)
 - [NetVizura is slow](#)
- [NetFlow Troubleshooting](#)
 - [No NetFlow traffic captured](#)
- [EventLog Troubleshooting](#)
 - [I do not receive any Syslog messages](#)
 - [I set the Syslog socket port to 514 but I am still not receiving syslog messages \(Linux\)](#)
- [MIB Troubleshooting](#)
 - [SNMP request lasts too long](#)
 - [SNMP request fails on a device](#)
 - [I can not add a MIB to Modules](#)
 - [I can not find an OID in the MIB tree](#)
 - [I can not set the OID value on a device](#)